

FAMILY CENTERED ROUNDS: THE IMPLEMENTATION OF A COMPLEX INTERVENTION

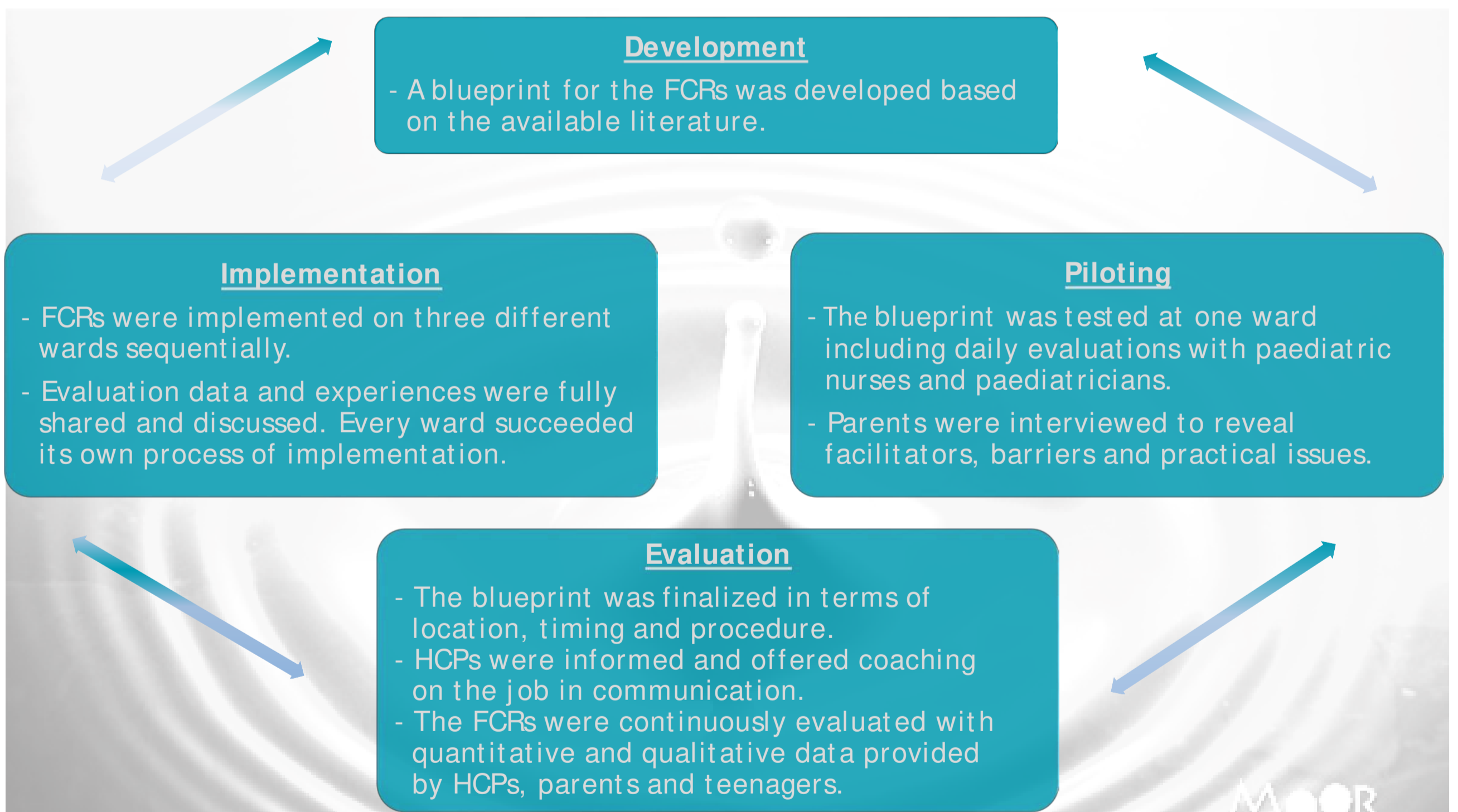
Bas van Oort, Jolanda Maaskant

Emma Children's Hospital, Amsterdam UMC, Amsterdam, the Netherlands

ACHIEVE Centre of Applied Research, Faculty of Health, Amsterdam University of Applied Sciences, Amsterdam, the Netherlands
p.j.s.oort@hva.nl

Introduction

Family Centered Rounds (FCRs) is a complex healthcare intervention. It requires a specific mindset, flexibility and various skills of the healthcare professionals (HCPs), patients and their families. Therefore, development and implementation of FCRs demands a careful and structured approach. We describe experiences with this process on three wards in a paediatric hospital, using the Medical Research Council's framework for Development and Evaluation of Complex Interventions.



Adapted figure: Key elements of the development and evaluation process¹

Conclusion

The MRC framework helped to develop and implement FCRs successfully. Qualitative and quantitative feedback of parents, teenagers and healthcare professionals contributed to this success. Context appeared to be an important variable and therefore every ward demanded its own implementation process.

